

How to Access Voicemail Reference Guide

High Desert ESD - Voice Mail Access

From Your Cisco Phone (Primary Extension):

- 1. Press the Messages button
- 2. Enter Your PIN

From Your Cisco Phone (Secondary Extension):

- 1. Press the Messages button
- 2. Press *
- 3. Enter your User ID (aka extension)
- 4. Enter your PIN

From any other Cisco Phone:

- 1. Press the Messages button
- 2. Press *
- 3. Enter your User ID (aka extension)
- 4. Enter your PIN

From the Outside (mobile, home, non-Cisco locations):

- 1. Dial your DID, your buildings main number OR Dial 541-693-5799
- 2. Press *
- 3. Enter your User ID (aka extension)
- 4. Enter your PIN

*Reminder: Generic PIN (aka password) is always 12345.

You may have changed it when you set up your mailbox.

If you have 5 failed attempts, you will be locked out for 15 minutes.

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