

Retrieve Deleted Messages

Step 1 Log on to Voicemail (Cisco Unity).

Step 2 Press 3 2 to hear deleted messages.

Step 3 Use the following keys to control playback as you listen to a deleted message:

Key(s)	Action	Key(s)	Action
1	Restart message	8	Pause/Resume
2	Restore as saved	9	Fast-forward
3	Delete permanently	#	Fast-forward to end
4	Slow playback	# #	Skip message, save as is
5	Change volume	*	Cancel or back up
6	Fast playback	0	Help
7	Rewind message		

Step 4 Use the following keys to manage the deleted message after you have listened to it:

Key(s)	Action	Key(s)	Action
1	Replay message	6	Restore as new (The message waiting indicator on your phone may be triggered.)
2	Restore as saved	7	Rewind message
3	Delete permanently	9	Play message properties
4	Reply (Resend original message when responding to an NDR)	#	Save as is
42	Reply to all	*	Cancel or back up
44	Call the user	0	Help
5	Forward message		